



The privacy policy for Stop Violence against Children (hereinafter SVaC) states which data and personal information is collected, why it is collected and what SVaC as a data-responsible organisation uses data for.

## 1. In general

**1.1.** SVaC's personal data policy applies to all personal information SVaC collects and stores. This occurs if you:

- a) subscribe to SVaC's newsletter (see section 3)
- b) contact SVaC's open and anonymous helpline (see section 4)
- c) is a user in the professional department (see sections 5 and 6)
- d) submit case files for further processing (see section 7)

## 2. Data Controller

**2.1.** SVaC's data controller for the processing of personal data is as follows:

Stop Violence against Children VAT: 396 36 441

**2.2.** When SVaC processes personal information, SVaC complies with the EU's data protection regulation (GDPR) and the Danish personal data law regulations, which apply as of 25 May 2018.

**2.3.** Questions about SVaC's privacy policy, or the way in which personal data registered with SVMB is processed, can be directed to: [kontakt@stopvoldmodboern.dk](mailto:kontakt@stopvoldmodboern.dk).

**2.4.** If you want insight into your personal information, or if you believe that incorrect data has been registered - or if you have any other objections, you can also contact SVaC. You have the opportunity to gain insight into what information has been registered about you, and you can object to a registration in accordance with the rules in the Personal Data Act.

## 3. Website, cookies and Newsletter

**3.1.** SVaC does not use cookies and therefore does not process information about user behavior which can link user behavior to specific people.

**3.2.** If you choose to sign up for SVaC's newsletter, this is done by providing your email address, with which you consent to SVaC storing your email address in the specified system. At the same time, you consent to SVaC sending you news, invitations to events and similar information and marketing to your email address. You can always cancel your service and thereby revoke your consent, after which your email address will be deleted.

## 4. Collection of personal information

**4.1.** When contacting SVaC, only non-personally sensitive information is recorded according to the user's own information. This data contains, for example, municipality of residence and gender, which are exclusively used anonymized for statistical use, which is why it is not a matter of a registration which can be attributed to a person.



**4.2.** If you provide your e-mail address as a user to participate in the evaluation of the advice, you consent to receiving a questionnaire. The answers are anonymized and used exclusively for statistics. The e-mail address is deleted after 3 months at the latest, and it is not stored so that it can be attributed to you as a person.

## **5. Collection of personal information – Referral and professional intervention**

**5.1.** If you are in contact with the professional department following a referral from SVaC's open and anonymous advice, we ask you to provide the following general personal information about yourself: name, municipality of residence, year of birth, telephone number and e-mail address, also known as identification information.

**5.2.** Personal information is never given to third parties, unless you yourself expressly give your consent to this.

**5.3.** SVaC does not collect any special categories of personal data (sensitive information) about you from 3rd parties, unless there is written consent and an agreement to this effect, for example when obtaining access to documents.

## **6. Processing of personal information – Referral and professional intervention**

**6.1.** SVaC only processes personal information to the extent necessary, for example through record keeping and registration.

**6.2.** Personal information must be understood as defined in the personal data legislation.

**6.3.** SVaC will never abuse your personal data. SVaC will never pass on your personal information without your consent, unless we are obliged to do so pursuant to legislation.

## **7. Submission of private case files for further processing**

**7.1.** Your private case files from a child case, which are used for statistics and analysis of the authorities' handling of child cases, will be scanned and stored securely, see under point 10.1.

**7.2.** Your case files contain sensitive personal information and will be handled in accordance with Article 9 of the Data Protection Regulation.

## **8. Sharing of your personal data**

**8.1.** Individual data processing agreements have been concluded with all relevant data processors (which in particular includes the IT systems used by SVaC).



**8.2.** If parts of case files from a child case are to be shared with a third party, separate consent must be obtained in accordance with Article 7 of the Data Protection Regulation. All case files used for knowledge sharing and documentation are anonymised.

## 9. Sharing of information with recipients outside the EU/EEA

**9.1** As data controller, SVaC does not share personal information with recipients outside the EU/EEA unless there is separate consent.

## 10. Protection of personal data

**10.1.** According to the Personal Data Act, your personal information must be stored securely and confidentially. SVaC complies with current regulations on security and logging as well as access control authorisation.

**10.2.** Personal information is deleted or anonymized on an ongoing basis as the purpose for which it was collected is completed. Personal data is stored 5 years after the purpose has ended, unless otherwise specifically stated. This is to, among other things, meet the conditions for SVaC's psychologists and other professional obligations regarding journaling, cf. Act on psychologists etc. Section 14, subsection 2. and the rules of the Archives Act.

Data that can be anonymised will be included in SVaC's statistical and empirical knowledge work after the 5 years.

**10.3.** The rapid development of the need for digitization means that changes in SVaC's processing of personal data may become necessary. SVaC therefore reserves the right to update and change these guidelines for the processing of personal data. If SVaC does this, the date is corrected under section 11. "last updated" at the bottom of the page. In the event of significant changes, SVaC will notify you in the form of a visible notice on our website or in connection with your contact with the association.

**10.4.** To the extent that personal data about you is processed, according to the Personal Data Act, you have the right to be informed of which personal data can be attributed to you. If it turns out that the information or data processed about you is incorrect or misleading, you have the right to demand that this be corrected, deleted or blocked. You can object at any time to information about you being processed. You can also revoke your consent at any time. You also have the opportunity to complain about the processing of information and data concerning you. Complaints are submitted to the Danish Data Protection Authority, cf. section 58, subsection of the Personal Data Act. 1.

## 11. Last updated

This personal data policy was last updated on January 8, 2023